

- What if I'm unsure if I successfully linked my ArbiterPay account to the Section's ArbiterOne Group #103437?

Call Arbiter support at 1-800-311-4060 to confirm successful linking of your ArbiterPay account and the Section's ArbiterOne Group #103437.

- What schools use ArbiterPay?

The schools currently using ArbiterPay are listed on the "Main" page of your ArbiterOne account under "Announcements".

- If I request a RefPay debit card, how do I activate it?

You can either visit <https://www.refpay.com/activate/> or call 877-287-2448 to activate your debit card.

- How can I see a listing of payments I received in ArbiterPay for contests worked?

After logging into ArbiterPay, click on the "Accounts" tab to the left. Then click on your account number to reveal all transactions including the Section's ArbiterOne group number (103437), game #, school, debit, credit, balance, and status.

- What should I do if I do not receive payment for officiating services?

If 30 business days have past and you have yet to receive payment for officiating services, please contact the athletic office of the home school of the contest worked.

- How do I link my ArbiterPay account to my checking account for direct deposit (if I chose to use direct deposit)?

Please click on the following link for directions on how to electronically send the funds in your ArbiterPay account to your personal checking account.

<https://arbitersports.force.com/officials/s/article/How-to-Transfer-ArbiterPay-Funds-Bank-Account>

- How do I transfer funds from my ArbiterPay account to my RefPay debit card (if I choose to use debiting services)

Login to **ArbiterPay** on www.arbiterpay.com

Click on the **Transfers** tab on the left-hand side

Under the **Transfer Funds** section, click **Enter** for "To ArbiterPay Debit Card"

Choose your **Card Number** under the Credit to Card section

Type in the **Amount** to transfer under the Transfer Details section

(Note: Do not use a dollar sign or a comma. Only use Decimal Point Separator.)

Type your 4-digit **Security Key** or use the visual numbers to enter your Security Key for maximum security

Click **Continue**

Verify the transfer **information** on the confirmation page and click **Submit**.